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Elizabethtown Driver Licensing Regional Office Moving to Larger, Permanent Location To Better Serve Kentuckians

New office features increased parking and bigger lobby

FRANKFORT, Ky. (Jan. 31, 2024) – The Elizabethtown Driver Licensing Regional Office will operate in a new permanent location where Kentuckians will benefit from increased parking and a larger reception area. The new location will be open to the public on Monday, Feb. 5.

The temporary office at 916 North Mulberry served approximately 5,000 Kentuckians each month. The new location at 1055 North Mulberry will offer a more efficient workspace and an improved experience for guests.

"We are thrilled to have a permanent location for our Elizabethtown office," said Kentucky Transportation Cabinet (KYTC) Secretary Jim Gray. "We are committed to exploring ways to take our services to the next level, and this new office will do just that."

Business hours are Monday through Friday, 8 a.m. to 4 p.m. Eastern Time. Appointments at any regional office are available at <u>www.drive.ky.gov</u>, and walk-in customers are accepted on a first-come, first-served basis.

Driver testing in Hardin County is conducted by the Kentucky State Police (KSP). The KSP driver testing services in Hardin County will also be located at the new location but will have a separate entrance to streamline processing for both facilities. Applicants requiring written or skills testing must schedule an appointment online at assigned locations by visiting kentuckystatepolice.ky.gov/driver-testing/.

"With increased parking and a larger waiting area, we're not just moving; we're evolving," Department of Vehicle Regulations Commissioner Matt Cole said. "This enhanced environment is all about making our services more accessible and ensuring that every visitor feels comfortable throughout the issuance process." Kentuckians now have convenient options such as online scheduling for office appointments, and online or mail-in license renewal that were not available under Kentucky's previous system of license issuance at local circuit court clerk offices. Kentuckians can choose between a standard-issue or REAL ID-compliant credential and a card valid for four years or eight years.

First-time REAL ID applicants must visit a KYTC regional office <u>in person</u>, with proof of identity, residence and social security. For a personalized list of required documents to bring when applying, visit <u>realidky.com</u>. The U.S. Department of Homeland Security has set May 7, 2025, as the date by which a REAL ID or other forms of verified identification will be required for boarding a commercial airliner, entering a U.S. military base or entering a federal building where ID is currently required.

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